

Service & Support Mechanism of IT (For Urgent issues)

Other than Urgent issues please go through NAU/AABMI/Web/2159/2014 (Regarding Correspondence matter of IT, Dean, AABMI) dated 09/07/2014

Network and Internet Issues	Log your complaint to IT Helpdesk on Intercom Number 1325 (Outstation users/ Mobile User may required to dial Telephone Numbers: 02637-282771/5 and Ext 1325) <i>[You will get unique complaint Number at this stage, which required to be use for further communication]</i>
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	If problem is not resolved after given period please report to Director IT with your Complaint Number on Intercom Number 1234 (Outstation users/ Mobile User may required to dial Telephone Numbers: 02637-282771/5 and Ext 1234)
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	If problem is not resolved after given period please report to Dean, AABMI on Intercom Number 1230/1207 (Outstation users/ Mobile User may required to dial Telephone Numbers: 02637-282771/5 and Ext 1230/1207)
Other Urgent Issues	email your problem in details to itcell@nau.in
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	If you are not getting solutions of your issues, please forward your email to dit@nau.in
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	If you are not getting solutions of your issues, please forward your email to dean.aabmi@nau.in
IT Related Communication	Kindly go through circular NAU/AABMI/Web/2159/2014 (Regarding Correspondence matter of IT, Dean, AABMI) dated 09/07/2014 available on nau.in website circular section.

Chank.
(C.J.D. THAKKI)

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