

Annexure-5

- The scope of works and requirement covers “Network Annual Maintenance Contract” within and between buildings at Campuses of Navsari Agricultural University located at Navsari, Surat, Bardoli, Vyara, Bharuch, Dediypada, Waghai, Paria and Gandevi with the objective to carried out maintenance activities (identification of fault and rectification) for below mention devices.
 - Wireless devices used for link establishment
 - Wireless devices used for the purpose of access point.
 - Fiber optic link
 - connectivity through CAT6
 - 24 manageable, 8 port unmanaged and Fiber switches
 - IO devices
 - Ethernet Card on computer system
 - Fiber Media Convertor
- Three persons required to depute for above mentioned maintenance activities at NAU Campuses as described schedule.

	Mon	Tue	Wed	Thu	Fri
Navsari		Person 3	Person 3	Person 3	
Surat	Person 1			Person 1	
Dediypada		Person 1			Person 1
Bharuch	Person 2		Person 1		
Waghai		Person 2			Person 2
Paria + Gandevi					Person 3
Vyara	Person 3			Person 2	
Bardoli			Person 2		

- The deputed persons for maintenance activities must available between 10:00 hrs. to 17:00 hrs.
- The deputed persons for maintenance activities must have cell phone, through which NAU staff can contact him.
- The deputed persons have to carried out maintenance activities while they receives call from NAU staff or priority assigned by IT department.
- Each maintenance activity should be reported in prescribed format (Format will be supplied by IT department) and should be counter signed by the concerned NAU staff / head of unit.